





Ordering Guide

Products and Services Standard Terms and Conditions of Sale Apply

October 2015 Version 1.1.1



Contents

| 1. | Product and Services Overview | . 3 |
|----|--|-----|
| 2. | Aprisa FE Product Ordering | . 5 |
| | Aprisa FE Radios | . 5 |
| | Branding and Product Identification | |
| | Radio Configuration (Z) | |
| | Frequency Band (BBB) | |
| | Channel Size (CCC) | |
| | Gross Radio Capacities | |
| | Duplexer Options (DD) | |
| | Chassis Options (PP) | |
| | Chassis vs Duplexer Options | |
| | 300 mm Chassis Depth - Internal Duplexer | |
| | 300 mm Chassis Depth - External Duplexer | |
| | 440 mm Chassis Depth - Internal Duplexer Only | |
| | Compliance Body (AA) | |
| | Product Options (OO) | |
| | Spare Parts | |
| | Accessories | |
| | Power Supplies | |
| | Cables | |
| | Documentation | |
| | Network Management | |
| 3. | Services | 18 |
| 5. | | |
| | General | |
| | Training | |
| | Technical Support | |
| | Engineering Services | |
| | Services | |
| | Path Profiles | |
| | Repair and Return | |
| | General | |
| | Extended Warranty | |
| | Aprisa FE Repair | |
| | General Repair Services | |
| | Standard Advanced Replacement Service | |
| | Guaranteed Advanced Replacement Service (GARS) | |
| | Service Level Agreements | 24 |



1. Product and Services Overview

4RF Limited offers a complete menu of products and services for the Aprisa FE product range. A summary of our offerings is illustrated below.

| Products | Products | | | |
|--------------------|---|--|--|--|
| Radios | Aprisa FE | The Aprisa FE is available in the 135, 320, 400, 450, 896 and 928 MHz frequency bands. | | |
| | | The channel sizes of 12.5 kHz, 25 kHz and 50 kHz are software selectable. | | |
| | Aprisa FE Options | The Aprisa FE is available in two chassis options for internal / external mount of duplexers. See 'Chassis vs Duplexer Options' on page 12 . | | |
| Accessories | A range of accessories including power supplies, cables and product manuals are shown in Accessories on page 16. | | | |
| Network Management | All 4RF products support the Simple Network Management Protocol (SNMP). Network management options include standard off the shelf network managers or MIB integration support. Details are shown in Network Management on page 17. | | | |

| Services | |
|-----------------|--|
| Service Options | 4RF offers a wide range of services. These comprise training, technical support, radio link and network engineering, factory acceptance testing, network integration, installation and |
| | commissioning, repair and return, extended warranties and customized service level agreements. |



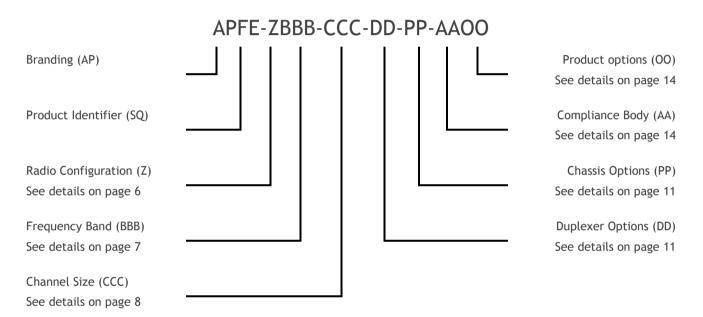
2. Aprisa FE Product Ordering

Aprisa FE Radios

Branding and Product Identification

Aprisa FE radios are ordered and configured according to the part numbering protocol specified below. The first two characters identify the product branding. The second two characters identify the product Aprisa FE.

Please follow this part numbering protocol when ordering Aprisa FE radios.





Radio Configuration (Z)

The Aprisa FE is currently available in one radio configuration.

| Option (Z) | Description | | |
|--|---|--|--|
| N Aprisa FE Non-protected radio for local or remote locations. | | | |
| | Each radio contains an embedded web server application, SuperVisor, to enable element management using a web browser, such as Mozilla Firefox and Microsoft® Internet Explorer. | | |



| Option (Z) | Description | | |
|---|--|--|--|
| R Aprisa FE Protected Station, for local or remote locations. | | | |
| The Aprisa FE Protected Station comprises two Aprisa FE radios a protection switch. | | | |
| | The single antenna FE protected station includes a rack mounted shelf with one duplexer and two RF cables. | | |
| | The dual antenna FE protected station includes a rack mounted shelf with one two duplexers and four RF cables. | | |



Replace Z in the part number with the required radio configuration.



Frequency Band (BBB)

The Aprisa FE is available in the following frequency bands:

| Option (BBB) | Frequency Band | Frequency Tuning Range |
|--------------|----------------|------------------------|
| 135 | 135 MHz | 135-175 MHz |
| 320 | 320 MHz | 320-400 MHz |
| 400 | 400 MHz | 400-470 MHz |
| 450 | 450 MHz | 450-520 MHz |
| 896 | 896 MHz | 896-902 MHz |
| 928 | 928 MHz | 928-960 MHz |

The Aprisa FE tunes over the full frequency range.

Replace BBB in the part number with the required frequency band.



Channel Size (CCC)

The channel size on the Aprisa FE is software selectable:

| Option (CCC) | Description | |
|--------------|--|--|
| SSC | Software Selectable Channel Size 12.5 kHz, 25 kHz and 50 kHz | |

Gross Radio Capacities

The Aprisa FE Gross Radio Capacities are dependent on compliance body, channel size and modulation. The capacities shown are the gross radio link capacity data rate available.

ETSI Compliant

135 / 320 / 400 / 450 MHz Bands

No Forward Error Correction

| Channel Size | Gross Radio Capacity | | | |
|--------------|----------------------------|--------------|-------------|-------------|
| | 64 QAM 16 QAM QPSK 4-CPFSK | | | 4-CPFSK |
| 12.5 kHz | 60.0 kbit/s | 40.0 kbit/s | 20.0 kbit/s | 9.6 kbit/s |
| 25 kHz | 120.0 kbit/s | 80.0 kbit/s | 40.0 kbit/s | 19.2 kbit/s |
| 50 kHz | 240.0 kbit/s | 160.0 kbit/s | 80.0 kbit/s | 38.4 kbit/s |

Minimum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM | 16 QAM | QPSK | 4-CPFSK |
| 12.5 kHz | 52.0 kbit/s | 23.1 kbit/s | 11.6 kbit/s | 8.4 kbit/s |
| 25 kHz | 103.9 kbit/s | 46.2 kbit/s | 23.1 kbit/s | 16.7 kbit/s |
| 50 kHz | 207.8 kbit/s | 92.5 kbit/s | 46.2 kbit/s | 33.4 kbit/s |

Maximum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM 16 QAM QPSK 4-CPFSK | | | |
| 12.5 kHz | 45.6 kbit/s | 17.3 kbit/s | 8.7 kbit/s | 4.1 kbit/s |
| 25 kHz | 91.2 kbit/s | 34.6 kbit/s | 17.3 kbit/s | 8.3 kbit/s |
| 50 kHz | 182.4 kbit/s | 69.3 kbit/s | 34.6 kbit/s | 16.5 kbit/s |



FCC / IC Compliant

135 / 400 / 450 MHz Bands

No Forward Error Correction

| Channel Size | Gross Radio Capacity | | | |
|--------------|----------------------------|--------------|-------------|-------------|
| | 64 QAM 16 QAM QPSK 4-CPFSK | | | |
| 12.5 kHz | 54.0 kbit/s | 36.0 kbit/s | 18.0 kbit/s | 9.6 kbit/s |
| 25 kHz | 96.0 kbit/s | 64.0 kbit/s | 32.0 kbit/s | 19.2 kbit/s |
| 50 kHz | 216.0 kbit/s | 144.0 kbit/s | 72.0 kbit/s | 38.4 kbit/s |

Minimum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM 16 QAM QPSK 4-CPFSK | | | |
| 12.5 kHz | 46.8 kbit/s | 20.8 kbit/s | 10.4 kbit/s | 8.4 kbit/s |
| 25 kHz | 83.1 kbit/s | 37.0 kbit/s | 18.5 kbit/s | 16.7 kbit/s |
| 50 kHz | 187.1 kbit/s | 83.2 kbit/s | 41.6 kbit/s | 33.4 kbit/s |

Maximum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM | 16 QAM | QPSK | 4-CPFSK |
| 12.5 kHz | 41.0 kbit/s | 15.6 kbit/s | 7.8 kbit/s | 4.1 kbit/s |
| 25 kHz | 73.0 kbit/s | 27.7 kbit/s | 13.9 kbit/s | 8.3 kbit/s |
| 50 kHz | 164.2 kbit/s | 62.4 kbit/s | 31.2 kbit/s | 16.5 kbit/s |



896 / 928 MHz Bands

No Forward Error Correction

| Channel Size | Gross Radio Capacity | | | |
|--------------|----------------------|--------------|-------------|-------------|
| | 64 QAM | 16 QAM | QPSK | 4-CPFSK |
| 12.5 kHz | 60.0 kbit/s | 40.0 kbit/s | 20.0 kbit/s | 9.6 kbit/s |
| 25 kHz | 96.0 kbit/s | 64.0 kbit/s | 32.0 kbit/s | 19.2 kbit/s |
| 50 kHz | 216.0 kbit/s | 144.0 kbit/s | 72.0 kbit/s | 38.4 kbit/s |

Minimum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM | 16 QAM | QPSK | 4-CPFSK |
| 12.5 kHz | 52.0 kbit/s | 23.1 kbit/s | 11.6 kbit/s | 8.4 kbit/s |
| 25 kHz | 83.1 kbit/s | 37.0 kbit/s | 18.5 kbit/s | 16.7 kbit/s |
| 50 kHz | 187.1 kbit/s | 83.2 kbit/s | 41.6 kbit/s | 33.4 kbit/s |

Maximum Coded Forward Error Correction

| Channel Size | Gross Radio Capacity less FEC | | | |
|--------------|-------------------------------|-------------|-------------|-------------|
| | 64 QAM | 16 QAM | QPSK | 4-CPFSK |
| 12.5 kHz | 45.6 kbit/s | 17.3 kbit/s | 8.7 kbit/s | 4.1 kbit/s |
| 25 kHz | 73.0 kbit/s | 27.7 kbit/s | 13.9 kbit/s | 8.3 kbit/s |
| 50 kHz | 164.2 kbit/s | 62.4 kbit/s | 31.2 kbit/s | 16.5 kbit/s |



Duplexer Options (DD)

The Aprisa FE is available with the following duplexer options:

See 'Chassis vs Duplexer Options' on page 12.

| Option (DD) | Frequency Band | Minimum Split | Passband |
|-------------|----------------|---------------|----------|
| N0 | 135 MHz | 4.6 MHz | 0.5 MHz |
| A1 | 300 MHz | 5 MHz | 0.5 MHz |
| B1 | 400 MHz | 5 MHz | 0.5 MHz |
| MO | 450 MHz | 5 MHz | 0.5 MHz |
| G2 | 900 MHz | 9 MHz | 1.0 MHz |

Replace DD in the part number with the duplex option.

Chassis Options (PP)

The Aprisa FE is available in two chassis options.

| Option (PP) | Chassis Depth |
|-------------|---------------|
| 30 | 300 mm |
| 44 | 440 mm |

The 300 mm depth chassis can accommodate the smaller duplexer types or mount the duplexer externally.

The 440 mm depth chassis can accommodate some larger duplexer types.

See 'Chassis vs Duplexer Options' on page 12.

Replace PP in the part number with the required data port option.



Chassis vs Duplexer Options

300 mm Chassis Depth - Internal Duplexer



The following duplexers are supplied with a 300 mm depth chassis and mounted internally:

| Option (DD) | Frequency Band | Minimum Split | Passband |
|-------------|----------------|---------------|----------|
| G2 | 900 MHz | 9 MHz | 1.0 MHz |

300 mm Chassis Depth - External Duplexer



The following duplexers are supplied with a 300 mm depth chassis and mounted externally:

| Option (DD) | Frequency Band | Minimum Split | Passband |
|-------------|----------------|---------------|----------|
| NO | 135 MHz | 4.6 MHz | 0.5 MHz |
| A1 | 300 MHz | 5 MHz | 0.5 MHz |
| B1 | 400 MHz | 5 MHz | 0.5 MHz |
| MO | 450 MHz | 5 MHz | 0.5 MHz |



440 mm Chassis Depth - Internal Duplexer Only



The following duplexers are supplied with a 440 mm depth chassis and mounted internally:

| Option (DD) | Frequency Band | Minimum Split | Passband |
|-------------|----------------|---------------|----------|
| A1 | 300 MHz | 5 MHz | 0.5 MHz |
| B1 | 400 MHz | 5 MHz | 0.5 MHz |



Compliance Body (AA)

The Aprisa FE is designed to be compliant with specifications and standards from the European Telecommunications Standards Institute (ETSI), the Federal Communications Commission (FCC) and Industry Canada (IC) for radio performance and safety.

| Option (AA) | Description |
|-------------|--|
| EN | Tested and compliant to ETSI, FCC and Industry Canada standards. |

Replace AA in the part number with the option for the required compliance body.

Product Options (OO)

The current Aprisa FE product options are:

| Option (00) | Description |
|-------------|---|
| AA | Standard Aprisa FE Radio |
| | Standard Aprisa FE Protected Station single antenna operation (includes one duplexer) |
| DA | Aprisa FE Protected Station dual antenna operation (includes two duplexers) |
| DB | Aprisa FE Protected Station dual antenna operation (includes two duplexers) and 48 VDC power supply input |

Replace OO in the part number with the required product option.



Spare Parts

| Part Number | Description |
|--------------------------|--|
| APFS-FNAN-453-07-02 | 4RF FE Spare, Fuse, Nano SMF, 453 Series, 7A, 2 items Spare LED board fuses (pair) |
| APFS-CML2-FEM-01 | 4RF FE Spare, Connector, Molex 2 pin, Female, 1 item Spare Molex 2 pin female connector for power connection to the Aprisa FE |
| APFS-XPSW-X40 | 4RF FE Spare, Protection Switch, 4E0S Includes 2 sets of integral FE Protection Switch Cables 4 Ethernet Ports, 0 Serial Ports No radios |
| APFS-R135-SSC-FD-40-ENAA | 4RF FE Spare, PS, 135-175 MHz, SSC, Full Dup, 4EOS, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |
| APFS-R320-SSC-FD-40-ENAA | 4RF FE Spare, PS, 320-400 MHz, SSC, Full Dup, 4E0S, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |
| APFS-R400-SSC-FD-40-ENAA | 4RF FE Spare, PS, 400-470 MHz, SSC, Full Dup, 4E0S, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |
| APFS-R450-SSC-FD-40-ENAA | 4RF FE Spare, PS, 450-520 MHz, SSC, Full Dup, 4E0S, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |
| APFS-R896-SSC-FD-40-ENAA | 4RF FE Spare, PS, 896-902 MHz, SSC, Full Dup, 4E0S, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |
| APFS-R928-SSC-FD-40-ENAA | 4RF FE Spare, PS, 928-960 MHz, SSC, Full Dup, 4E0S, EN, STD Aprisa FE protected station spare radio, 4 Ethernet ports Point-to-point, full duplex RF operation |



Accessories

Power Supplies

| Part Number | Description |
|---------------------|--|
| APSB-P230-030-24-TS | 4RF FE Acc, PSU, 230 VAC, 30W, 24 VDC, -10 to +60C |
| APSB-P230-048-24-TE | 4RF FE Acc, PSU, 230 VAC, 48W, 24 VDC, -20 to +75C |
| APSB-P230-060-24-TS | 4RF FE Acc, PSU, 230 VAC, 60W, 24 VDC, -10 to +60C |
| APSB-P48D-050-24-TA | 4RF FE Acc, PSU, 48 VDC, 50W, 24 VDC, 0 to +50C |

Cables

| Part Number | Description |
|------------------|--|
| APST-IFCA-USB-01 | 4RF FE Acc, Cable, Interface, USB A to USB micro B, 1m |

Documentation

| Part Number | Description |
|---------------|---|
| APST-DMAN-XHC | 4RF FE Acc, Documentation, User Manual, Hard Copy |



Network Management

4RF offers a range of network management solutions, including server and software options. Options include:

- NMS PC or Server with SNMPc Workgroup pre-configured for basic operation, supporting a single user for small to medium sized networks.
- NMS PC or Server with SNMPc Enterprise pre-configured for basic operation, supporting a scalable multi-user environment.

| Part Number | Description |
|---------------|---|
| APNM-MBAS | 4RF NMS, MIB Integration, Basic A package of the product MIB and supporting documentation with detail to the monitoring (alarm) level only. Includes up to 4 hours of engineering support. |
| APNM-MADV | 4RF NMS, MIB Integration, Advanced A package of on-site engineering support and documentation. Charged per day pro-rata based on number of days required. |
| APNM-PMPW-NPC | 4RF NMS, Pre-configured, SNMPc Workgroup, NMS PC IBM PC (incl. monitor, keyboard, mouse) with SNMPc workgroup edition installed, pre-configured for basic operation, supporting a single user for small to medium sized networks. Limited to 1000 managed elements. |
| APNM-PMPE-NPC | 4RF NMS, Pre-configured, SNMPc Enterprise, NMS PC IBM PC, (incl. monitor, keyboard, mouse) with SNMPc Enterprise edition installed, pre-configured for basic operation supporting a scalable multi-user environment. Includes SNMPc server license, 10 remote console licenses and 10 remote poller licenses. |
| APNM-PMPE-NSV | 4RF NMS, Pre-configured, SNMPc Enterprise, NMS server IBM 19inch rack mount server (incl. monitor, keyboard, mouse) with SNMPc Enterprise edition installed, pre-configured for basic operation supporting for a scalable multi-user environment. |
| APNM-PMPE-NSB | 4RF NMS, Pre-configured, SNMPc Enterprise, NMS server + bu Two IBM 19inch rack mount servers (incl. monitor, keyboard, mouse) with SNMPc Enterprise edition installed, pre-configured for basic operation in a backed up configuration. |
| APNM-SMPW | 4RF NMS, Software, SNMPc Workgroup SNMPc Workgroup edition Single user version for managing small to medium sized networks running on a single system and supports one user. Limited to 1000 managed elements. |
| APNM-SMPE | 4RF NMS, Software, SNMPc Enterprise SNMPc Enterprise edition provides for a scalable multi-user environment. Includes SNMPc server license, 10 remote console licenses and 10 remote poller licenses. |



3. Services

General

4RF Limited has a world class services team and can offer a vast range of services to facilitate the best possible linking solution for your needs. Services include:

- RF design, Path profile analysis and engineering reports
- Customer site engineering surveys, audits and support
- Training courses from basic introduction to advanced
- Project management, installation and commissioning services
- Network Management System (NMS) solutions, including design, engineering and training

Please contact 4RF or your local 4RF sales director to discuss options and pricing on these services or any other service orientated work.

Full details of the terms and conditions for all engineering services are provided in 4RF's Terms and Conditions.

Training

| Part Number | Description |
|------------------|--|
| APSV-XTRA-SRF-OF | 4RF Service, Training, SR 2-day, at 4RF (max 8 trainees) |
| APSV-XTRA-SRF-CU | 4RF Service, Training, SR 2-day, at Customer Site (max 8 trainees) |
| APSV-XTRA-NMS-OF | 4RF Service, Training, NMS Standard 2-day, at 4RF (max 8 trainees) |
| APSV-XTRA-NMS-CU | 4RF Service, Training, NMS Standard 2-day, at Customer Site (max 8 trainees) |
| APSV-XTRA-STU | 4RF Service, Training, Additional Trainee |

Notes:

- 1. For courses held at customer premises all 4RF trainer expenses are charged additionally including travel, freight and equipment, accommodation, meals, and local transport.
- 2. For courses held at 4RF, all trainee / student expenses are the responsibility of the customer.
- 3. The courses are for a maximum of 8 trainees. For course sizes in excess of 8 trainees, an additional fee applies per trainee.

Full conditions of all training courses are given in 4RF's Engineering Services Terms and Conditions.



Technical Support

The following discountable charges are to be read in conjunction with the Technical Support terms and conditions.

| Part Number | Description |
|------------------|---|
| APSV-XTEC-OFF-HR | 4RF Service, Tech Support, Office, per hour |
| APSV-XTEC-OFF-DY | 4RF Service, Tech Support, Office, per day |
| APSV-XTEC-FLD-DY | 4RF Service, Tech Support, Field, per day |
| APSV-XTEC-EMG-DY | 4RF Service, Tech Support, Emergency Field, per day |

Notes:

- 1. Field or Site visits are charged per day or part thereof.
- 2. If resolution of the issue identifies faulty 4RF equipment, charges may be refunded as described in the terms and conditions.
- 3. 4RF Engineer expenses are charged additionally including travel, accommodation, meals, local transport, equipment and freight.



Engineering Services Services

| Part Number | Description |
|------------------|--|
| APSV-XENG-RFE-HR | 4RF Service, Engineering, RF, per hour |
| APSV-XENG-RFE-DY | 4RF Service, Engineering, RF, per day |
| APSV-XENG-NET-HR | 4RF Service, Engineering, Network, per hour |
| APSV-XENG-NET-DY | 4RF Service, Engineering, Network, per day |
| APSV-XENG-FAT-DY | 4RF Service, Engineering, Factory Acceptance Test, per day |
| APSV-XENG-ICO-DY | 4RF Service, Engineering, Inst. & Commissioning, per day |
| APSV-XENG-NMO | 4RF Service, Engineering, Network Monitoring |
| APSV-XENG-PMG-DY | 4RF Service, Engineering, Project Management, per day |
| APSV-XENG-EXP-DY | 4RF Service, Engineering, Expenses, per day |
| APSV-XENG-EXP-TR | 4RF Service, Engineering, Expenses, Travel |
| APSV-XENG-TRA-DY | 4RF Service, Engineering, Travel, per day |
| APSV-XENG-TRA-AF | 4RF Service, Engineering, Travel, Airfares |

Notes:

1. 4RF Engineer expenses are charged additionally including travel, accommodation, meals, local transport, equipment and freight.



Path Profiles

| Part Number | Description |
|------------------|---|
| APSV-XENG-PTH-P1 | 4RF Service, Engineering, Path Profiles, <10 profiles |
| APSV-XENG-PTH-P2 | 4RF Service, Engineering, Path Profiles, 10-30 profiles |
| APSV-XENG-PTH-P3 | 4RF Service, Engineering, Path Profiles, >30 profiles |

Notes:

- 1. The charge covers the individual path profiles and the associated report, detailing the following:
 - A plot of each individual path profile.
 - A full link budget indicating the theoretical availability according to the ITU standard recommendations.
 - A summary listing the main components and performance expectation for the link.
 - Additional information or observations specific to each path which can include:
 - Potential reflection and multi-path analysis.
 - Recommendations on alternate radio variants, antennas and feeder systems.
- 2. 4RF will produce the most accurate report possible based on the supplied information however we are not responsible for differences in actual performance compared with the expected performance as detailed in the report.
- 3. 4RF does not warrant or guarantee the performance defined in path reports produced without an associated 4RF site and path survey. A 4RF site and path survey can considerably improve the accuracy of the report and resultant performance predictions.



Repair and Return

General

The following charges and notes are to be read in conjunction with the Repair Terms and Conditions (supplied on request) and Standard Terms and Conditions of 4RF. Where there is a difference between the two documents, the Repair Terms and Conditions apply.

Notes:

- 1. Extended warranty is for 4RF manufactured products. Extended warranties for products not manufactured by 4RF will be considered on a case by case basis at 4RF's sole discretion.
- 2. The customer is responsible for freight to 4RF (DDU).
- 3. All items returned for repairs require a completed RMA form and if 'out-of-warranty' a customer purchase order.
- 4. Units returned to 4RF will be extensively tested. Any units found to be 'No Fault Found' will be charged for as listed.
- 5. Expedited repair and standard advanced replacement services are dependent on materials availability and are provided at 4RF's discretion.
- 6. Items may be assessed beyond economic repair (BER) by 4RF. Customers will be notified and work ceased pending a decision on replacement or extended repair price.

Extended Warranty

The standard warranty for the Aprisa FE is 15 months from date of shipment; additional, extended warranty periods are available to purchase at time of order.

| Part Number | Description |
|---------------------|---|
| APSV-XREP-EWR-PS-Y3 | 4RF Service, Repair, Ext Warranty Aprisa SR, Protected Station, 3 Years |
| APSV-XREP-EWR-PS-Y1 | 4RF Service, Repair, Ext Warranty Aprisa SR, Protected Station, 1 Year |
| APSV-XREP-EWR-BR-Y3 | 4RF Service, Repair, Ext Warranty Aprisa SR, BR, 3 Years |
| APSV-XREP-EWR-BR-Y1 | 4RF Service, Repair, Ext Warranty Aprisa SR, BR, 1 Year |

Aprisa FE Repair

| Part Number | Description |
|------------------|---|
| APSV-XREP-ASR-RD | 4RF Service, Repair, Aprisa SR, Radio |
| APSV-XREP-ASR-PW | 4RF Service, Repair, Aprisa SR, Protection Switch |



General Repair Services

| Part Number | Description |
|------------------|--|
| APSV-XREP-EXR | 4RF Service, Repair, Expedited Repair (additional fee) |
| APSV-XREP-NFF-TR | 4RF Service, Repair, No Fault Found, Terminal |

Standard Advanced Replacement Service

| Part Number | Description |
|------------------|---|
| APSV-XREP-ADV-TR | 4RF Service, Repair, Advanced Replacement, Terminal |



Guaranteed Advanced Replacement Service (GARS)

| Part Number | Description |
|---------------|--|
| APSV-XREP-GAR | 4RF Service, Repair, Guaranteed Replacement Service (per item listed on the schedule, per annum) |

Service Level Agreements

| Part Number | Description |
|---------------|--|
| APSV-XSLA-L00 | 4RF Service, Service Level Agreement, Bronze |
| APSV-XSLA-L01 | 4RF Service, Service Level Agreement, Silver |
| APSV-XSLA-L02 | 4RF Service, Service Level Agreement, Gold |
| APSV-XSLA-L03 | 4RF Service, Service Level Agreement, Platinum |

As standard, all our customers are entitled to our 'Bronze' service level agreement. Upgrading to silver, gold and platinum service level agreements enable customers receive additional and preferential levels of service

Please refer to 4RF's Engineering Services Terms and Conditions for details of service level agreements.